

Freedom of Information Request 19 184

Our Reference: FOI 19 184 / AA / LB / LP
Name:
Date: 11th September 2019
Address:

Dear

Further to your Freedom of Information Request, please find the Trust's response below:

I write to request data held by the trust related to what training and materials on exclusions to charging and safeguarding are given to those non-clinical staff members who apply charging policy or engage in charging patients in your trust.

Charging, as referred to here, should be understood in alignment with National Health Service (Charges to Overseas Visitors) Regulations 2015.

Non-clinical staff members who apply charging policy or engage in charging patients in your trust should be understood as including overseas visitor managers or any other non-clinical staff tasked with fulfilling a role of this type or kind.

In particular, I request:

- 1) Any pamphlets, brochures, handbooks, online materials (which can be sent to me as a PDF) or similar content that inform staff about exclusions and safeguarding;
- 2) Details of any kind of training offered to these staff on applying exclusions and safeguarding, and whether such training is compulsory; and
- 3) where available, the number, or percentage of, non-clinical staff designated to be involved in charging who have completed any training offered.

If anything about this request is unclear, I would delight in clarifying or refining it. Many thanks for your assistance.

Humber Teaching NHS Foundation Trust ("the Trust") does not currently have any training or materials designed for non-clinical staff, on exclusions to charging patients, as the Trust do not currently charge overseas visitors for health services.

However, the Trust has developed an Overseas Visitor Charging Policy which is awaiting ratification prior to implementation.



Kind regards,

Freedom of Information Team
Humber Teaching NHS Foundation Trust
Mary Seacole Building
Willerby Hill
Willerby
HU10 6ED

<https://www.humber.nhs.uk/about-our-trust/freedom-of-information-enquiry-form.htm>



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