

## Freedom of Information Request **21 124**

**Our Reference:** FOI 21 124 / AA / PB  
**Name:**  
**Date:** 28 June 2021  
**Address:**

Dear

Further to your Freedom of Information Request, please find the Trust's response below:

I am undertaking a study on technology adoption within the NHS.

On 23 February 2019, the Secretary of State for Health and Social Care announced that NHS trusts should have infrastructure in place to replace pagers (bleeps) by 30 September 2021, with complete phase out of pagers (bleeps) by 31 December 2021.

<https://www.gov.uk/government/news/health-and-social-care-secretary-bans-pagers-from-the-nhs>

Under the FOI Act, please provide the following information, with "pagers" used as a synonym for "bleeps":

Humber Teaching NHS Foundation Trust is a multi-specialty provider of mental health, primary care and community services. The Trust can provide the following information:

1. As at 31 May 2021, how many pagers were in use in your Trust? **5**
2. For the financial year ending 31 March 2021, what is the total annualised cost of pagers (broken down by equipment rental, licences, low value equipment replacement, maintenance of infrastructure, depreciation on capital assets and any other costs)? **£500**
3. What stage of procurement and implementation is your Trust currently at and what are the achieved and proposed times for the various steps (e.g. business case approved, tender issued, contract awarded, implementation started, test system is live/user acceptance testing, deployed system is live)?  
**N/A, the Trust is not procuring pagers or a replacement – the 5 we have are being returned on 15/08/2021.**
4. If a contract has been awarded, which pager replacement system has your Trust selected? **N/A**
5. What additional features does your proposed (or implemented) pager replacement system have, compared with previous capability? (e.g. integration with electronic patient record) **N/A**
6. How many \*users\* and how many \*devices\* will the pager replacement system have? **N/A**
7. What is the estimated total annualised cost of the replacement system (broken down by equipment rental, licences, low value equipment replacement, maintenance of infrastructure, depreciation on capital assets and any other costs)? **N/A**



8. Will the trust retain some pagers for \*emergency\* communications or will emergency communications be handled by the pager replacement system? If some pagers are being retained, how many? [N/A](#)

9. If the pager replacement system fails, what will be used as a backup system? (e.g. do you have plans to use staff personal devices?) [N/A](#)

10. Is the Trust on course to phase out pagers for \*non-emergency\* communications by 31 December 2021? If not, by when? [Yes](#)

11. Is there a benefits realisation plan or post-implementation monitoring plan in place? [N/A](#)

Kind regards,

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<https://www.humber.nhs.uk/about-our-trust/freedom-of-information-enquiry-form.htm>

