

## Freedom of Information Request 19 236

**Our Reference:** FOI 19 236 / AA / JB  
**Name:**  
**Date:** 21<sup>st</sup> November 2019  
**Address:**

Dear

Further to your Freedom of Information Request, please find the Trust's response below:

I would like information about the provider of pharmacy services to the hospitals in your trust.

Could you please provide the following information, by hospital:

1. Are the pharmacy services in-house or outsourced? (proceed to Section I if in-house and Section II if outsourced). If part of the services are in-house (tendered through the Department of Health / NHS frameworks) and part outsourced (for example for outpatients), please answer both parts. [Outsourced](#)
2. Who are your suppliers for:
  - 2.1. Clozapine (antipsychotic) [Lloyds Pharmacy](#)
  - 2.2. Fluoxetine (antidepressant) [Lloyds Pharmacy](#)
  - 2.3. Lithium carbonate (anticonvulsant) [Lloyds Pharmacy](#)

### Section I – in-house pharmacy

1. Did the trust tender through the Department of Health's Commercial Medicines Unit (CMU)?

a. If not, tendered through CMU:

- i. How did the trust / hospital tender?
- ii. Who applied to fill the tender?
- iii. What were the tender criteria?
- iv. Why was the chosen supplier awarded the contract?
- v. Is the chosen supplier the trust's de-facto supplier?
- vi. What is the annual cost of the contract?

b. If tendered through CMU:

- i. How many suppliers are engaged with the hospitals to provide pharmaceuticals?
- ii. On average, what discounts does the supplier offer vs. the retail price?

2. Delivery of pharmaceuticals:

- a. How often do you get deliveries from pharmaceutical suppliers?
- b. Is the delivery a fixed amount of each contracted drug or is it based on the hospital's stock of the drug i.e. more frequently used drugs are delivered in larger quantities and more frequently by the supplier?
- c. Is the stock of each drug monitored manually on an Excel sheet or electronically via a specialised software?
  - i. If monitored by specialist software, who is the provider of said software?



3. Current provider:

- a. Has / have the current providers always been the suppliers of pharmaceuticals for the hospital for more than 3 years?
- i. If not, who was the previous supplier?
- ii. Why were the old supplier's contract not renewed?

Section II – Outsourced pharmacy

1. Current provider:

- a. Who is the current provider of your outsourced pharmacy services? [Lloyds Pharmacy](#)
  - b. Are they the de-facto provider for all pharmaceutical needs? If not, could you list the other providers? [Yes](#)
  - c. How did the hospital contract the current provider? [Official Journal of European Union \(OJEU\)](#)
  - i. What is the duration of the contract? [Three plus two yearly extensions](#)
  - ii. What were the key terms of the contract that the supplier had to meet? [The Trust has a service specification](#)
  - iii. How many suppliers applied for the contract? [One](#)
  - iv. Has / have the current providers always been the suppliers of pharmaceuticals for the hospital for more than 3 years? [Yes](#)
1. If not, who was the previous supplier?
2. Why were the old supplier's contract not renewed?
- d. On average, what discounts does the supplier offer vs. the retail price? [Humber Teaching NHS Foundation Trust is unable to provide the information requested as this may be prejudicial to the commercial interests of the companies concerned and is therefore exempt under section 43 \(2\) of the Freedom of Information Act 2000. Contracts are commercial activities and by providing the requested information the Trust feels this would prejudice the commercial interests of not only the provider of that service but of the Trust itself, should it for example wish to engage with the provider in the future. On engaging section 43 \(2\), the Trust has considered the public interest in disclosing information as opposed to withholding it from disclosure. Whilst the Trust recognises that it may be said it is in the public interest to disclose information which allows for the scrutiny of the Trust's actions and decisions. Similarly the Trust has to have regard for the fact that the Trust's commercial activities are conducted in a way to ensure that public authorities are getting value for money when purchasing goods and services. As such the Trust considers this latter consideration means that it is in the public interest to withhold disclosure of this information.](#)
  - e. How often do you get deliveries from pharmaceutical suppliers? [Daily except weekends and bank holidays](#)
  - f. Is the delivery a fixed amount of each contracted drug or is it based on the hospital's stock of the drug i.e. more frequently used drugs are delivered in larger quantities and more frequently by the supplier? [Latter](#)
  - g. Is the stock of each drug monitored manually on an Excel sheet or electronically via a specialised software? [Electronically using the management information supplied by Lloyds every month.](#)
  - i. If monitored by specialist software, who is the provider of said software? [N/A](#)

Kind regards,

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<https://www.humber.nhs.uk/about-our-trust/freedom-of-information-enquiry-form.htm>



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