

## Freedom of Information Request **19 091**

**Our Reference:** FOI 19 091 / LB / AA / PB  
**Name:**  
**Date:** 29<sup>th</sup> April 2019  
**Address:**

Dear

Further to your Freedom of Information Request, please find the Trust's response below:

*I write under the terms of the Freedom of Information Act to request the following information. Please provide details of clinical service incidents caused by estates and infrastructure failure at your hospital trust in 2018/19.*

*A "clinical service incident" is defined as follows: Number of incidents caused by estates and infrastructure failure which caused clinical services to be delayed, cancelled or otherwise interfered with owing to problems or failures related to the estates and infrastructure failure. Exclude failures relating to non-estates causes e.g. nursing availability, but include where external incidents which estates and infrastructures should have mitigated e.g. utility power failures where the Trusts backup power system failed to offset.*

*An incident is considered to be a delay of at least 30 minutes to clinical services affecting at least 5 patients or equivalent. Both inpatient and outpatient service incidents should be included.*

*Such incidents will include, but are not limited to:*

- Power and/or heating failures including overheating*
- Fires and false alarms (where caused by equipment faults or malfunction, deliberate/malicious causes should be excluded)*
- Water and/or sewage supply*
- Food production and/or delivery*
- Pest control for each incident, please provide a summary of the incident and the impact on services.*

*Please provide details of the problem and in what way clinical services were affected, including the number of patients affected, the service and how long the service was delayed/if it was cancelled.*

Humber Teaching NHS Foundation Trust can confirm that incidents related to estates and infrastructure failures are logged via our incident reporting system. However, we are unable to confirm whether incidents occurring within the period requested would be deemed as a 'clinical service incident' as our system does not record the information in the level of detail you require.



Kind regards,

Freedom of Information Team  
**Humber Teaching NHS Foundation Trust**  
Mary Seacole Building  
Willerby Hill  
Willerby  
HU10 6ED

<https://www.humber.nhs.uk/about-our-trust/freedom-of-information-enquiry-form.htm>



[www.humber.nhs.uk](http://www.humber.nhs.uk)



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