

Freedom of Information Request **19 278**

Our Reference: FOI 19 278 / AA / LB / PB
Name: Daniel Stonard
Date: 14th January 2020
Address: request-626940-b01a34da@whatdotheyknow.com

Dear Daniel,

Further to your Freedom of Information Request, please find the Trust's response below:

1. Does the trust currently have an Electronic Document Management System (EDMS) in place?
Humber Teaching NHS Foundation Trust ("The Trust") does not have an Electronic Document Management System in place.
2. If so, what EDMS is deployed?
N/A – Please see the response to question 1.
3. When was the system deployed?
N/A – Please see the response to question 1.
4. When does the contract with the EDMS supplier end or when is the review date?
N/A – Please see the response to question 1.
5. What is the rough spend on the EDMS either annually or total contract value (TCV)?
N/A – Please see the response to question 1.
6. How was the EDMS procured, i.e. via framework and if so, which one?
N/A – Please see the response to question 1.
7. Does the trust have an Electronic Patient Record (EPR) system in place?
Yes, the Trust has an Electronic Patient Record in place.
8. If so, what EPR is deployed?
The Trust's EPR is SystmOne from TPP and Lorenzo from DXC.
9. When was the EPR deployed?
SystmOne is used by the Trust's Community Services and was initially deployed around 01/04/2013 for Pocklington Community Services. The Trust deployed Lorenzo in 2012.
10. What is the value of the EPR contract, either annually or total contract value (TCV)?
Humber Teaching NHS Foundation Trust is unable to provide the information requested as this may be prejudicial to the commercial interests of the companies concerned, and is therefore exempt



under section 43(2) of the Freedom of Information Act 2000. Contracts are commercial activities and by providing the requested information, the Trust feels this would prejudice the commercial interests of not only the provider of that service but of the Trust itself, should it for example, wish to engage with the provider in the future.

On engaging section 43(2), the Trust has considered the public interest in disclosing information as opposed to withholding it from disclosure. Whilst the Trust recognises it may be said it is in the public interest to disclose information which allows for the scrutiny of the Trust's actions and decisions, similarly, the Trust has to have regard to the Trust's commercial activities being conducted in a way to ensure that public authorities are getting value for money when purchasing goods and services. As such, the Trust considers this latter consideration means it is in the public interest to withhold disclosure of this information.

11. When is the current EPR contract due for renewal?
This is due for renewal in 2021.

12. Does the trust store active physical patient files in-house or off-site
Most of the Trust's services are paper light with active patient contact recorded electronically. Any active patient paper files are stored in-house. The Trust holds historical records as paper files.

13. If off-site, who is the current storage provider?
Off-site storage is for historical records only. The current storage provider is Restore.

14. How many files/boxes are stored off-site
Currently, the Trust archives approximately 20255 boxes of patient information off site. In addition, non-patient information is also archived off site but is excluded from this figure.

15. If physical files are stored on-site, roughly how many files/boxes are in the trusts library?
The Trust estimates that there are currently 2500 boxes held on site by the Medical Records Team. There are also approximately 185 files held on site by the Child Health Team.

16. How many WTE/FTE work within the library
The Trust has a Medical Records Team employing 5.0 WTE staff. This also incorporates the Subject Access Request function.

17. How many clinical appointments does the trust average each day/week/month?
The Trust averages the following numbers of appointments:
Day – 1415
Week – 9937
Month – 43061

Kind regards,

Freedom of Information Team
Humber Teaching NHS Foundation Trust
Mary Seacole Building
Willerby Hill
Willerby
HU10 6ED

<https://www.humber.nhs.uk/about-our-trust/freedom-of-information-enquiry-form.htm>



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