

## Freedom of Information Request 19 110

**Our Reference:** FOI 19 110 / AA / LP  
**Name:**  
**Date:** 30<sup>th</sup> May 2019  
**Address:**

Dear

Further to your Freedom of Information Request, please find the Trust's response below:

Dear FOI Officer

I am writing to make a request under the Freedom of Information Act 2000.

I have the following questions about the support offered to homeless patients who attend your organisation.

1) How many attendances to your organisation were coded as NFA (no fixed address) per year in 2015, 2016, 2017, and 2018?

2015 – 17  
2016 – 34  
2017 – 38  
2018 – 36

2) Does your organisation have (a) a documented pathway for supporting homeless patients; or (b) a housing officer (or similar); or (c) a supply of clean clothes to offer homeless people? If yes to (a), (b), or (c) please provide details.

- a) The Mental Health Care Group within Humber Teaching NHS Foundation Trust follows the local authorities' guidance / referral form around homelessness and send in referrals when a need is identified. The process used is the one shared with us from the local authorities. The Trust has a Standard Operating Procedure for the Mental Health Response Service.
- b) Humber Teaching NHS Foundation Trust has identified a Social Worker in our area that takes the lead with this aspect of work.
- c) The Trust does not hold a supply of clothing specifically but would provide basic clothing from petty cash if a patient did not have any. Services may also assist with food and accommodation (either bed and breakfast or hostel). The Trust has information for food banks and also places that supply meals.



3) How many patient referrals to a local housing authority under the Homelessness Reduction Act 2017 has your organisation made since 1 October 2018?

Humber Teaching NHS Foundation Trust is unable to provide this information as our system does not record the number of referrals made.

4) What is your organisation doing, or planning to do, to support homeless patients or to comply with the Homelessness Reduction Act 2017?

Humber Teaching NHS Foundation Trust has been working with both local authorities in the area since the introduction of the new Act and this has been one area of focus within the East Riding and Hull's Crisis Care Concordat action plan. New workers within the Mental Health Response Service have been jointly working with the housing organisations around addressing risks of homelessness and supporting individuals around their mental health and social care needs where the risk of becoming homeless is evident. The Trust has just seen the completion of the first years' pilot scheme which has enabled further funding to be agreed. This will allow more mental health workers to engage with homeless services to support with mental health needs beyond the original sustainment pilot.

Kind regards,

Freedom of Information Team  
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<https://www.humber.nhs.uk/about-our-trust/freedom-of-information-enquiry-form.htm>



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