



Humber Teaching

NHS Foundation Trust

Freedom of Information Request 19 210

Our Reference: FOI 19 210 / AA / LP
Name:
Date: 15 October 2019
Address:

Dear

Further to your Freedom of Information Request, please find the Trust's response below:

I am just following up on my freedom of information request dated 2 August 2019. Further to my original request, if possible, I would like to request some further clarity/breakdown of data for Request 4 for consistency of response.

Request 4: The amount of time taken between a referral (regardless of its source) to physiotherapist being made and the patient's first appointment with the physiotherapist

Amendment - Please provide details of the average time taken for **both routine and urgent cases** for the following financial years:

- | | | |
|--------------|---------|----------|
| i) 2016/17 | Urgent: | Routine: |
| ii) 2017/18 | Urgent: | Routine: |
| iii) 2018/19 | Urgent: | Routine: |

Please see information below. Kindly note, Humber Teaching NHS Foundation Trust's Community Services have changed during the period requested and so the figures detailed are not comparing like with like. In 2017/18, Community Physiotherapy services in the East Riding of Yorkshire were transferred to another provider. In 2018/19, Humber Teaching NHS Foundation Trust began delivery of Community Physiotherapy services in Scarborough and Ryedale.

Please further note that the service has a 'Soon' referral priority so this information has been included also.



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	Average Wait in Days to 1 st Appointment by Financial Year		
Priority Type	2016/17	2017/18	2018/19
Urgent	8.4	7.1	19.2
Soon	10.5	7.6	25.3
Routine	31.1	18.7	56.5
Not Specified	3.5	3.2	6.0

Kind regards,

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<https://www.humber.nhs.uk/about-our-trust/freedom-of-information-enquiry-form.htm>



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