

Freedom of Information Request **19 138**

Our Reference: FOI 19 138 / AA / LB / PB
Name:
Date: 1st July 2019
Address:

Dear

Further to your Freedom of Information Request, please find the Trust's response below:

I am writing to you under the Freedom of Information Act 2000 to request the following information from Humber NHS Foundation Trust:

1. *Do you have a staff social media policy?*

Yes, Humber Teaching NHS Foundation Trust has a Media and Social Media Policy.

2. *Do you have a policy or guidance on staff use of messaging apps, such as WhatsApp, Silo, Forward?*

Yes, Humber Teaching NHS Foundation Trust issue guidance to staff on the use of Instant Messaging through the Trust Electronic Communications and Internet Acceptable Use Procedure.

3. *Does your Trust actively discourage the use of WhatsApp?*

Humber Teaching NHS Foundation Trust includes in the Electronic Communication and Internet Acceptable Use Procedure that any instant messaging applications (e.g. WhatsApp) not approved for use by the Trust may only be used for non-personal data / business sensitive information.

4. *In the past two calendar years, have any staff been formally disciplined for the inappropriate use of messaging apps at work (ie for sharing clinical information) or for using unapproved messaging apps? If yes, how many?*

In the last two calendar years, Humber Teaching NHS Foundation Trust has not taken any formal action against staff for the inappropriate use of messaging apps at work.

5. *Are you aware how many staff use WhatsApp for work-based communication with colleagues? If yes, how many?*

No, Humber Teaching NHS Foundation Trust would not be aware of the number of staff using WhatsApp for work based communications. Please see the response to question 3.



6. *Have you recommended or implemented a messaging platform for use across your Trust? If yes, which app or platform do you use?*
Humber Teaching NHS Foundation Trust provides Instant Messaging using NHSmail Skype for Business.

Kind regards,

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<https://www.humber.nhs.uk/about-our-trust/freedom-of-information-enquiry-form.htm>



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