

Freedom of Information Request **20 175**

Our Reference: FOI 20 175 / LB / AA / HG
Name:
Date: 21st October 2020
Address:

Dear

Further to your Freedom of Information Request, please find the Trust's response below:

I would like to make a Freedom of Information request to your Trust looking at complaints from patients and racism from staff.

1) Please can you tell me what is the name of your Trust?

[Humber Teaching NHS Foundation Trust](#)

2) How many patient complaints has your Trust received, for any given reason? Please break down into the following calendar years 2017 2018 2019

[2017 = 207](#)

[2018 = 191](#)

[2019 = 257](#)

3) How many patient complaints has your Trust received, citing racism as one of the problems during the patient's treatment? Please break down into the following calendar years 2017 2018 2019

[None](#)

4) How many complaints relate to the treatment of women who have given birth in your Trust? Please break down into the following calendar years 2017 2018 2019

[Humber Teaching NHS Foundation Trust \("the Trust"\) is a multi-specialty provider of mental health, community and primary care services. The Trust does not have any maternity services so are unable to provide this information. You may wish to redirect your request to the acute Trust in this area – Hull University Teaching Hospitals NHS Trust.](#)

5) How many of those from Q4 included racism in their complaint? 2017 2018 2019

[N/A, please see response to question 4.](#)

6) How many members of staff have received some form of disciplinary action due to a complaint by a patient? Please break down into the following calendar years and please list what action was taken. 2017 2018 2019

[None](#)



7) How many members of staff have received some form of disciplinary action, whereby racist behaviour towards the patient was included? Please break down into the following calendar years and please list what action was taken where possible. 2017 2018 2019

None

8) How many members of staff have made a complaint regarding racism from a patient. Please break down into the following calendar years 2017 2018 2019

None

Kind regards,

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<https://www.humber.nhs.uk/about-our-trust/freedom-of-information-enquiry-form.htm>



www.humber.nhs.uk



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