

# Briefing Note

## Case for Change – Adult Inpatient Redesign Project

**Date: March 2023**

### Purpose

To provide an update on where we are with the progression of the Pre-Consultation Business Case within the Adult Inpatient Redesign Project and to inform stakeholders of the importance of their continued involvement.

### Project Overview

- The project scope comprises mental health inpatient services that serve Hull and the East Riding, and are currently located across 5 different sites (Maister Lodge, New Bridges, Westlands, Miranda House and Mill View)
- The current facilities are not conducive to enhancing patients' recovery (no outside space, for example) and staff and patients feel isolated in these settings
- The Trust is exploring potential changes to the ways in which the services are delivered, with an aim to improve care and enhance experiences for both patients and staff
- The options being considered may include changes to where the current services are delivered from, if this can be demonstrated to improve patient outcomes, aid recovery, support staff, and tackle staffing challenges
- The Trust will fully engage with patients, service users, carers and other stakeholders to understand their views and, ultimately, to include their needs and views in any service redesign
- The project is subject to NHS England approval and likely other statutory approvals (such as planning permission) following a Public Consultation
- The project is currently in the Pre-Consultation Business Case (PCBC) phase of this process and therefore is primarily focused on engaging with stakeholders

### Where we are now

- We continue to engage with a diverse number of and voluntary groups, stakeholders, staff, service users, their families and carers, to better understand how they feel about potential service change and what this might look like
  - We would like to thank everyone who has contributed so far, for their time and important feedback
- Recently, we have held staff engagement sessions in each of our inpatient settings, to ensure all who work in these environments have the opportunity to feedback in-person, as well as through the several other methods already available (such as surveys, virtual meetings, and one-to-one qualitative discussions)
  - We are arranging additional drop-ins in these areas due to demand – thank you to all staff who have taken the time to contribute, your feedback is gratefully received
- We are currently in the process of scheduling and inviting stakeholders to our evaluation panel sessions, which will occur in May
- As part of this, we are building an evaluation pack, to ensure all stakeholders feel fully informed about the project to date, before these panels go ahead
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# Briefing Note

- The evaluation panels will allow people to evaluate the long list of options before the project proceeds to the next stage of the pre-consultation process

## Engagement opportunities

- We are still inviting people to get in touch with the project team if they would like to engage in the project
- This includes, but is not limited to, one-to-one qualitative interviews with the project's Engagement Lead, formal stakeholder meetings with a member(s) of the Project Board, group sessions for staff and service users, and the monthly Stakeholder Reference Group meeting
- If you are a member of staff, our Engagement Lead will continue to visit your units in person over the next few weeks, please use these opportunities to have your say
- Online surveys are available for groups who cannot attend meetings in-person or via video call, but still want to feedback
- Our [project webpage](#) hosts all the latest information, including contact details and our stakeholder updates in an archive format

## Next Steps

- The next Stakeholder Reference Group meeting will take place in May 2023, and will be a core opportunity for stakeholders actively engaged in the project to evaluate the long list of options
  - The evaluation pack noted above will be shared with you around 1 week in advance of this meeting
  - Please take the time to read the pack prior to attending, this will help with understanding the contextual information for each option and will ensure you can ask any questions you may have in advance of the evaluation session
- Staff and service user evaluation panels will also occur in May, and invitations have been shared, however, if you are interested in attending these and have not yet been invited, please do let us know

## Upcoming dates

- The Pre-Consultation Business Case is in progress and is due to be submitted to NHS England in the coming months
- Subject to NHS England approval of the PCBC, the formal public consultation period would then commence

## Supporting Materials

- Stay up to date with the latest news from the Adult Inpatient Redesign Project on the webpage here: <https://www.humber.nhs.uk/Get%20Involved/adult-inpatient-redesign-project.htm>
- The previous Stakeholder Briefing (Feb 2023) [can be found here](#)